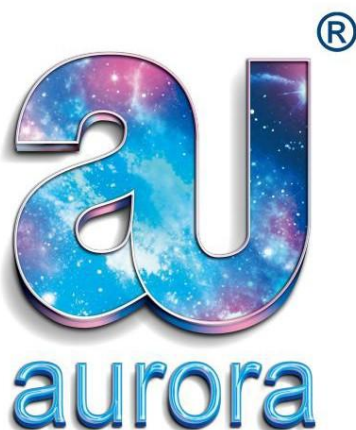


Product Manual



Applicable smart toilet models:

G28-6100

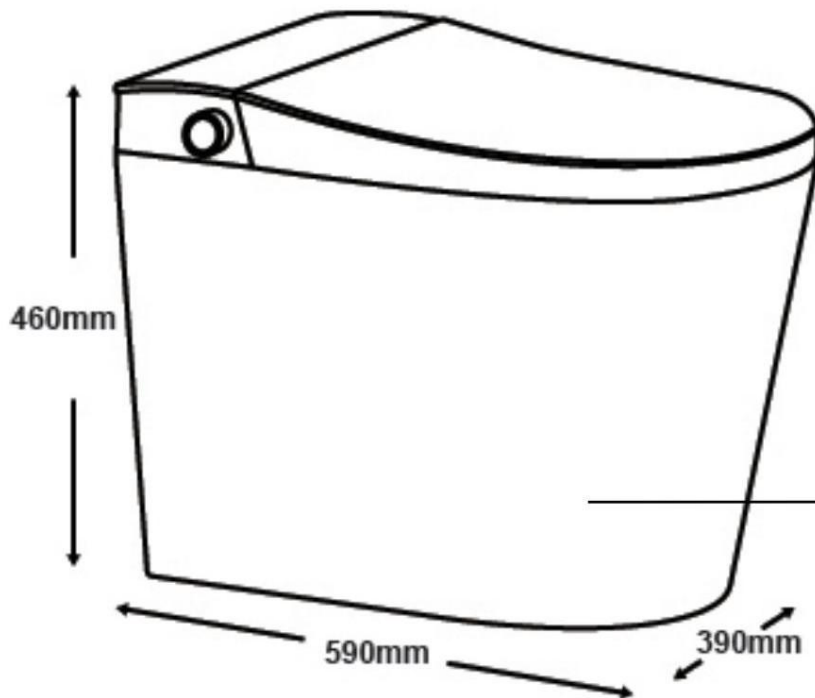
G28-6200



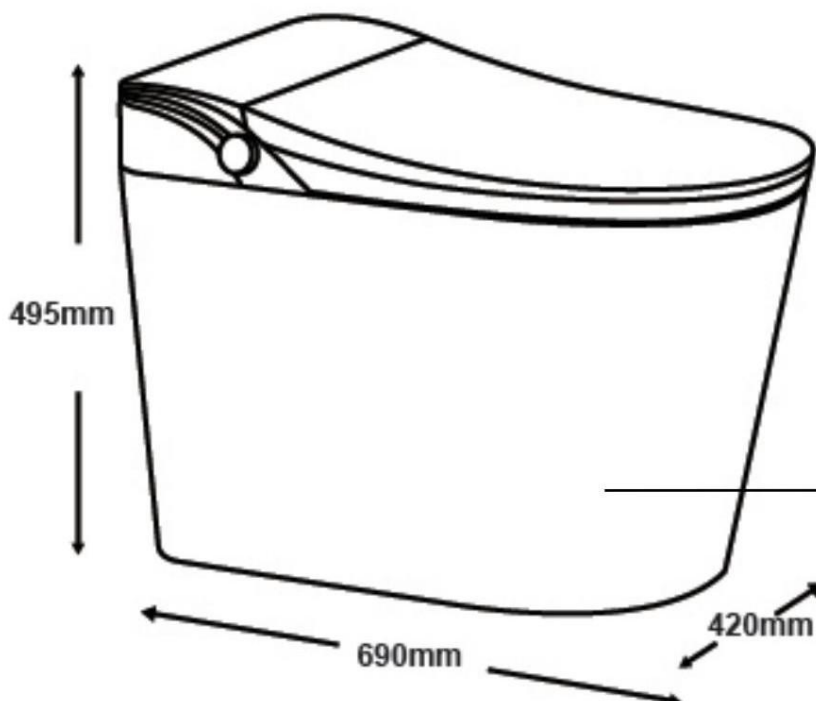
*The contents of this manual are subject to change without notice.

*The Chinese version shall prevail.

Product Dimensions



Product Model: G28-6100



Product Model: G28-6200

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Precautions (Safety)

Please be sure to comply

To prevent harm or property damage to users or others, please read the "Precautions" carefully and be sure to follow them!

Symbols and their meanings:

 警告	Failure to follow these instructions may result in personal injury or property damage.
 注意	Ignoring this and continuing the operation may result in personal injury or property damage.
	"Prohibited" content
	Mandatory Actions
	Do not disassemble or modify this product without authorization.
	Do not immerse in water
	Do not touch with wet hands
	High-temperature and flammable materials are prohibited.
	Ensure the unit is grounded.

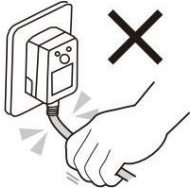
- ◎ Smart toilets are electrical appliances; please ensure proper grounding.
- ◎ Please install this product within reach of a power outlet.
- ◎ People with disabilities and children must use the toilet under supervision. Children must be supervised to prevent them from playing with the toilet.
- ◎ Installation and connection must be performed using the original accessories provided.

警告

Prevent of low-temperature burns.

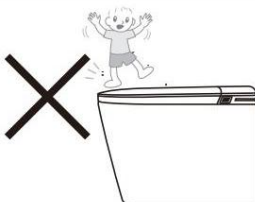
- ◎ If you need to sit on the seat for an extended period of time, please adjust the seat temperature to the "off" position.
- ◎ In the following situations, please turn off the seat heater and air dryer to the "off" position to avoid low-temperature burns.
 - Children, the elderly, and other individuals who cannot adjust the temperature to a comfortable level on their own
 - Patients, people with disabilities, and other individuals with impaired cognitive abilities;
 - Those who have taken medications with hypnotic effects (sleeping pills, cold medicine, etc.), those under the influence of alcohol, and those who are fatigued or prone to sleepiness.

Precautions

 警告 Warning	
 Never touch with wet hands	Do not plug or unplug electrical cords with wet hands. ⊙ as this may cause electric shock.
 Prohibit	Do not damage the power cord or power cord plug. Do not pull, twist, bend, process, heat, bundle, clamp, or place heavy objects on it. ⊙ Ignoring malfunctions and continuing to use the product may cause fires, electric shocks, water leaks, or personal injury. 
 Prohibit	Do not use loose or faulty power outlets ⊙ as this may cause a fire or electric shock.
 Prohibit	Do not use power supplies other than AC voltage 220-240V, 50Hz. ⊙ as this may cause a fire.
 Connect ground wire	Check that the power outlet is grounded. This product must be properly grounded. It should only be connected to a 220-240V, 50Hz, 10A AC circuit equipped with a ground fault circuit interrupter (GFCI) or leakage protection device.
 Mandatory compliance	Always disconnect the power supply before maintenance. ⊙ power supply as this may cause electric shock ✕ except when using the "nozzle cleaning" function.  Unplug
 Mandatory compliance	People with disabilities, or those lacking experience or common sense (including children), must use this product under the guidance of others: ⊙ otherwise, it may cause burns, electric shocks, fires, or personal injury.
 Prohibit	If a malfunction occurs, do not continue using the device. Immediately disconnect the power and close the inlet valve. All malfunctions include: • Leaks from piping or inside the product • Cracks or damage to the product • Unusual noise and odors • Smoke from the product • Abnormal overheating • Toilet blockage ⊙ Ignoring product malfunctions and continuing to use them may cause fires, electric shocks, water leaks, or personal injury.
 Do not immerse in water	Do not pour water or detergent onto the unit or power plug in water ⊙ as this may cause fire or electric shock.
 High temperature prohibited	Do not place cigarettes or other sources of ignition near the product ⊙ as this may cause fire

Precautions

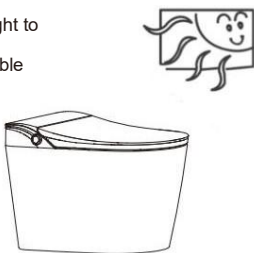
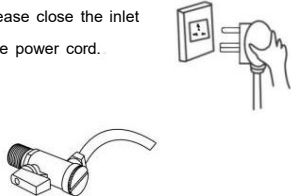
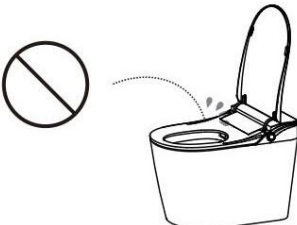
 警告 Warning	
 Prohibit	Do not put your fingers or other objects into or block the warm air vents. Ⓢ Otherwise, it may cause burns, electric shocks, or damage to parts.
 Mandatory compliance	This product is an electrical appliance; therefore, please do not install it in areas prone to water splashes or high humidity. Please ensure good ventilation in the bathroom. Ⓢ This may cause a fire or electric shock.
 Disassembly prohibit	This product cannot be disassembled, repaired, or modified. Ⓢ This may cause a fire or electric shock.
 Prohibit	Do not bend the water inlet pipe. Ⓢ Otherwise it may cause a leak.
 Prohibit	Do not use water sources other than tap water or drinking water. Ⓢ This may cause skin infections or malfunctions.

 注意 Notice	
 Prohibit	Do not allow children to play on the toilet seat or panel. Do not step on or sit on the toilet seat, and do not place heavy objects on the toilet seat. Ⓢ That may cause injury or damage to the product. 
 Prohibit	When maintaining plastic parts (seat ring, panels, etc.), please use a neutral detergent. Ⓢ It may damage plastic parts, causing cracks and potentially resulting in personal injury. Ⓢ It may also damage the inlet hose, causing leaks
 Prohibit	Do not use during power or water outages; unplug the device if necessary. Ⓢ Product functions cannot be implemented, affecting usability.
 Prohibit	Do not subject this product to strong impacts. Do not place heavy objects on the seat, panels, or main body, and do not allow people to stand on the main body. Ⓢ This may cause product to break, the main body to detach and fall, resulting in personal injury.
 Mandatory compliance	If the power cord is damaged, it must be replaced by a licensed professional to avoid any danger.
 Prohibit	Do not pick up this product by holding the seat or panels with your hands. Ⓢ This could cause the main body to fall apart and result in personal injury.

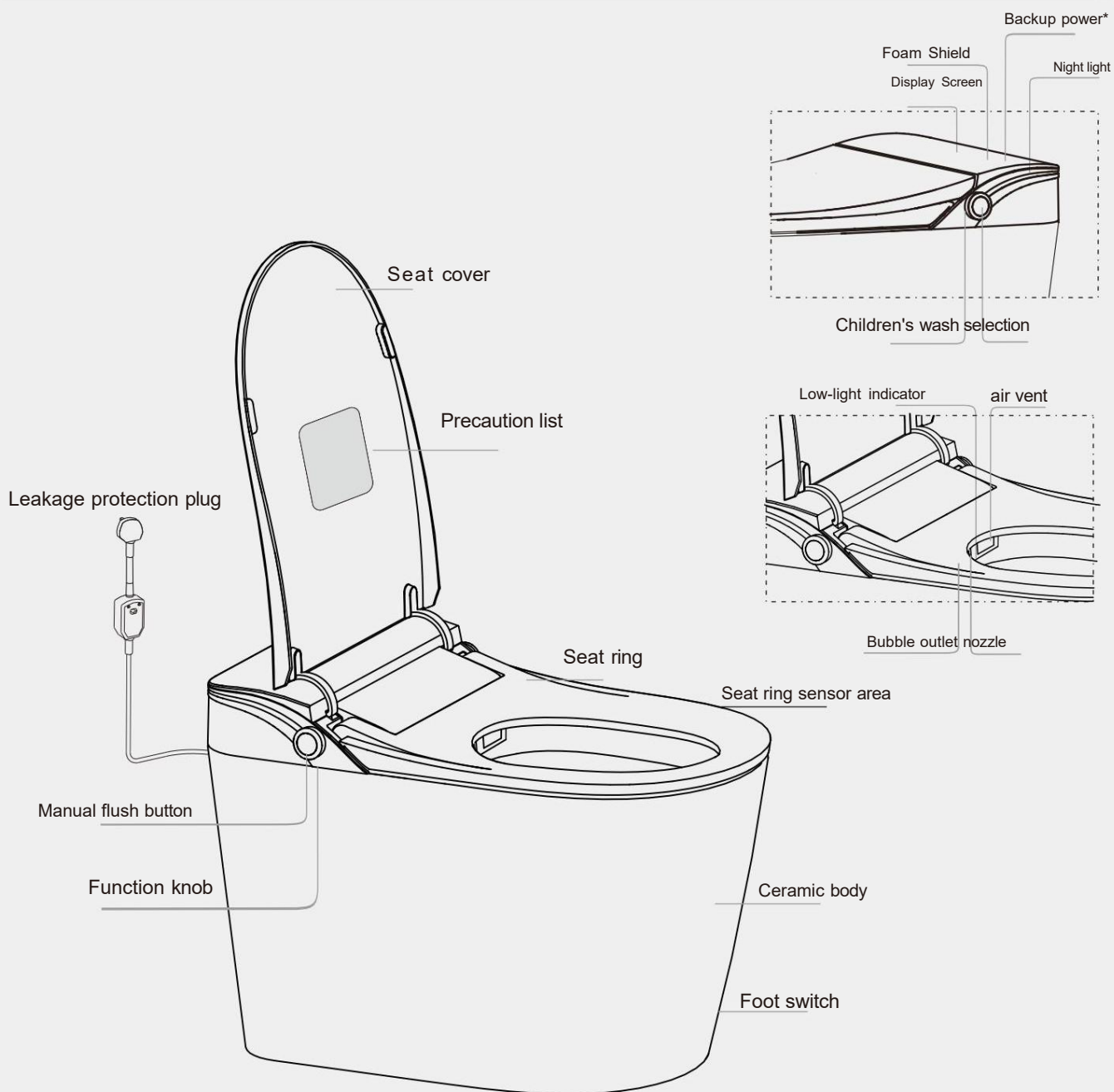
Precautions

Precautions for use

Please observe the following:

Do not expose to direct sunlight to avoid discoloration and unstable seat temperature. 	Please unplug the power cord when conducting lightning strikes (as this may cause malfunctions) 
If radios or other electronic devices are near the toilet, they may produce static. If you hear static, please move away from the toilet. 	If the device will not be used for an extended period, please close the inlet valve and unplug the power cord. 
In the event of a power outage while using the nozzle, first close the inlet valve and keep the nozzle in its current position. Do not force it down by hand. The nozzle will automatically return to its original position when the power is restored. 	Do not use a power supply with incompatible voltage. 
If there is a power outage while the toilet is flushing, the toilet bowl will remain flushed continuously. Please close the inlet valve. *This phenomenon is not a malfunction.	Do not cover the seat cover and seat ring with a cover, otherwise the seat sensor may not be able to detect properly.  Cover
Do not urinate on the product body or nozzle. 	Do not lean back forcefully against the seat cover. 

Part Name



Packing list

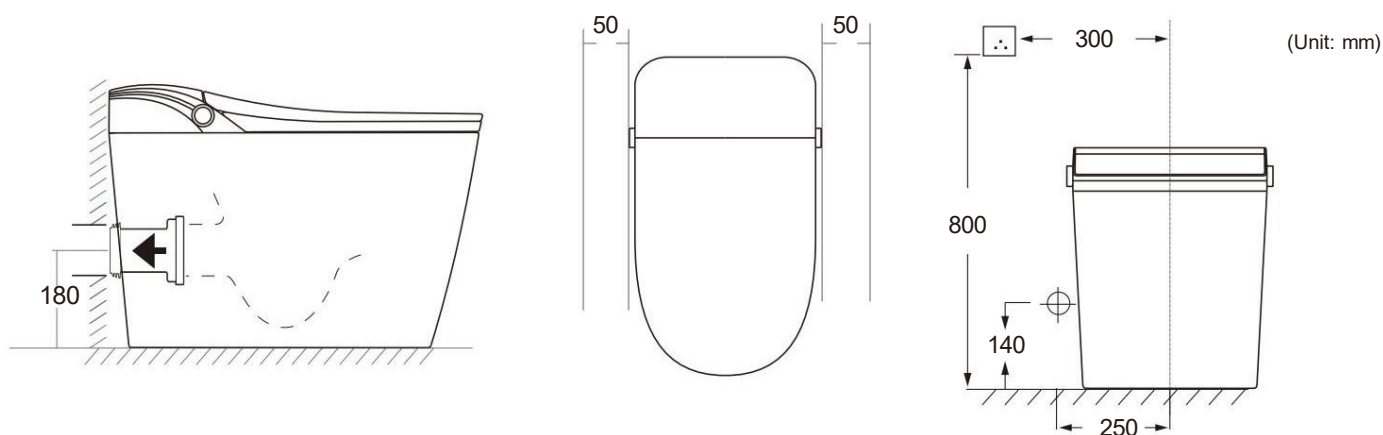
1. Main unit; 2. Inlet angle valve; 3. T-fitting valve; 4. Inlet pipe; 5. Filter cartridge; 6. Battery compartment; 7. Empty bottle*; 8. Instruction manual; 9. Remote control

*Applicable only to G28-6200 model

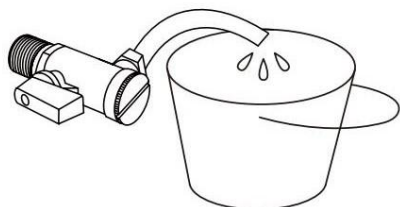
Installation Instructions

● Precautions

1. Please use wiring suitable for product specifications (rated current above 10A, AC voltage 220-240V (50Hz)).
2. The power cord length is 1.3m; the power socket should be located near the installation and removal point of this product.
3. Use a grounded socket, installed in a location where water is unlikely to splash.
4. The recommended water supply pressure is 0.14MPa - 0.55MPa; please use according to the instructions.
5. The recommended water supply temperature is 10 - 30°C; please use according to the instructions.
6. The inlet angle valve should be located near the installation and removal point of this product.
7. Before installation, please confirm the direction of the inlet angle valve outlet and the location of the drain pipe.
8. If there are gaps between the drain pipe and the wall, please repair them first.
9. After the product is installed, connect the power supply and water supply.
10. Because the product underwent a water test before leaving the factory, there may be residual moisture inside; this is normal and does not indicate a problem with the product.
11. Do not leave silicone or other adhesive sealants inside the toilet seat.

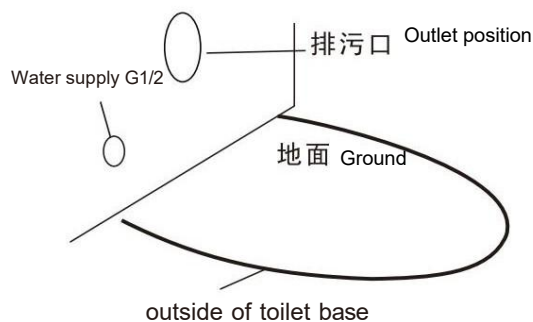


⚠ 注意 Notice!



Before installing the toilet, first drain the sand and gravel from the water inlet pipe.

Mark the outside of the toilet



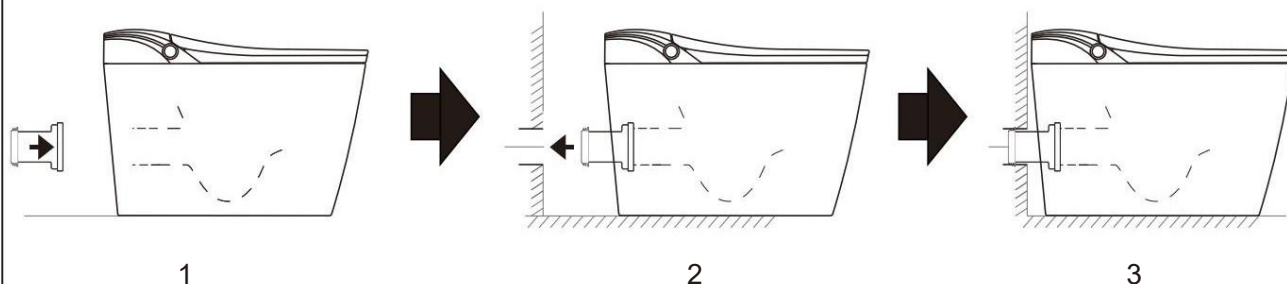
Clean the sewage outlet thoroughly.

⚠ 警告 Warning

Cement installation is strictly prohibited. Our company will not be responsible for any problems caused by the use of cement installation.

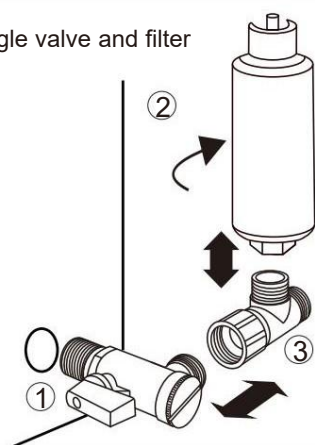
Installation Instructions

● Installation method

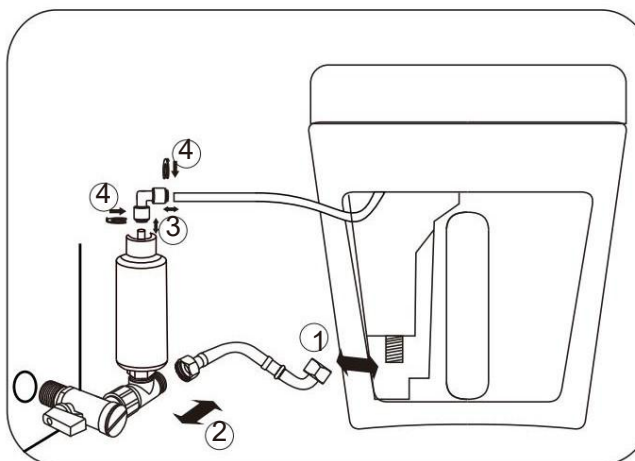


● Water inlet installation method

Installation of inlet angle valve and filter element



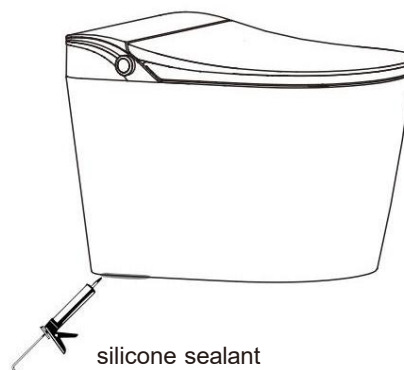
1. Install the decorative cap on the inlet angle valve and mount it to the wall clockwise.
2. Install the filter element onto the tee.
3. Install the tee onto the inlet angle valve.



1. Install the water inlet pipe to the water inlet of the toilet.
2. Install the water inlet pipe to the tee.
3. Install the quick-connect elbow to the outlet of the filter.
4. Install the clip onto the quick-connect elbow.

● Ceramic Fixing

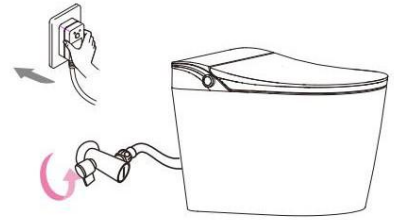
1. Apply silicone sealant to the outside.



First-time installation and usage instructions

Trial Run

1. First, open the water inlet valve.
2. Then plug in the power cord. The display screen will light up to indicate that it is powered on; If it does not light up, press the "RESET" button on the plug.
3. The smart toilet will automatically enter the initialization state.
4. The seat ring will preheat in approximately 5 minutes.



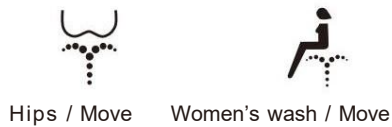
5. The system function can only be activated when the "seat ring sensing area" detects that someone is seated.

*Cover the "seat sensor area" on the seat with your hand for subsequent testing.



6. After sitting down, use the remote control or turn the knob to select the "Hips/Move" or "Women's Wash/Move" function to activate the corresponding washing function.

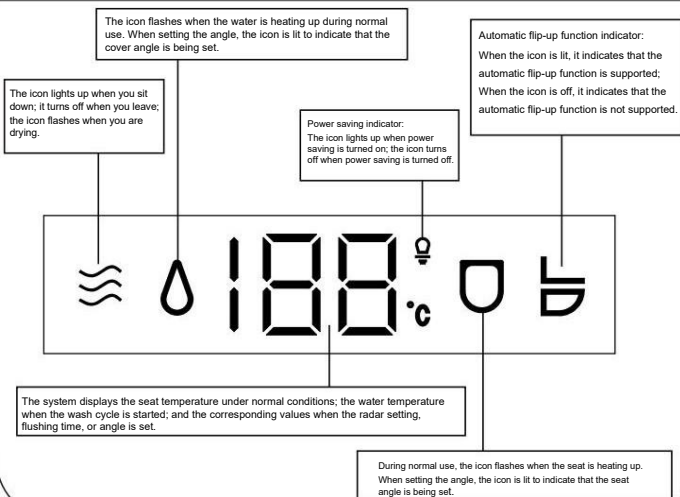
*Be careful of splashing.



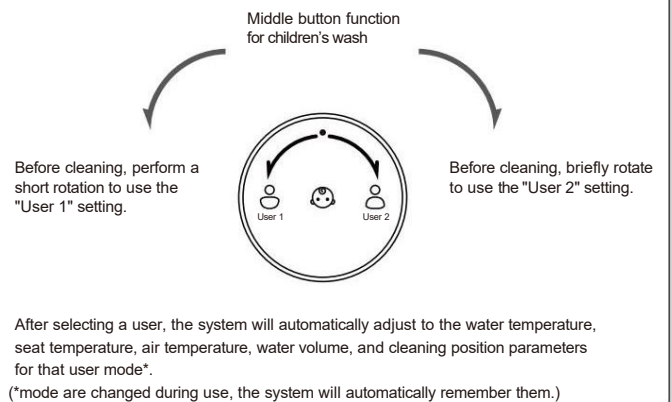
7. After settling into position, use the "Dry" button on the remote control to activate the drying function.



Display Screen Description



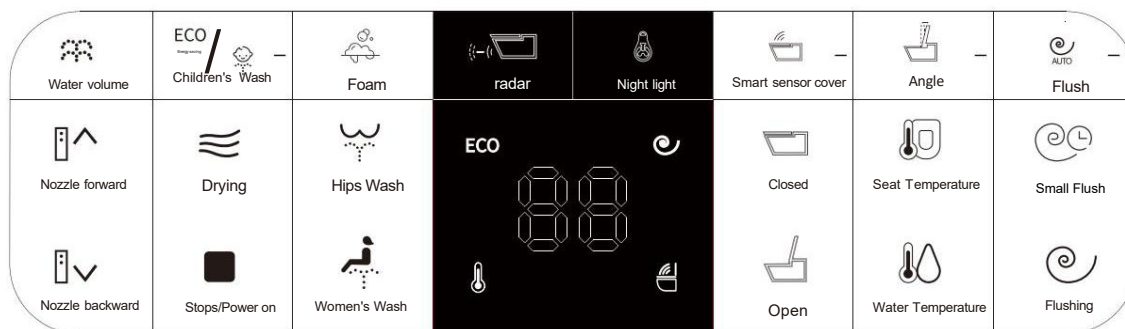
Right knob*: User function description



*Applicable only to G28-6200 model

Instructions for use

Remote Control User Manual



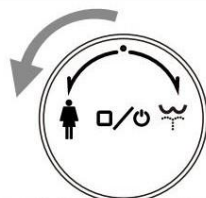
Short press: Press the button and release it within two seconds. Long press: Press the button and hold for more than two seconds before releasing.

水量 Volume	Press this button to select the water pressure level during cleaning; there are a total of 4 levels to choose from.
ECO Energy saving / Children's Wash	A short press of this button activates child mode. A long press of this button turns energy-saving mode on or off. The indicator light "ECO" illuminates when energy saving is on, and "ECO" illuminates when energy saving is off.
泡沫 Foam	Press this button to activate the foam shield function once. Press and hold this button to turn the foam shield on/off after sitting down.
Radar	Press this button again during the hips/women's wash to activate the massage function (strong/weak massage), and press it again to deactivate the function. Press this button to set the flip-up sensor distance before sitting down, and then select the level using "Nozzle forward" or "Nozzle backward".
Night light	Press this button to turn the lights on or off.
智翻 Smart cover	When not seated, press and hold this button to turn the automatic flip-up function on or off. When on, the indicator light will illuminate; When off, the indicator light will turn off.
角度 Angle	For angle learning, please see page 11, "Human Body Sensor Automatic Flip Cover Instructions - Seat Cover and Seat Ring Reset Settings".
AUTO Auto flush	Before seating down, press and hold this button to turn the pre-drying rinse function on or off. The indicator light will illuminate.
Small flush	Press this button briefly to initiate a short burst. Press and hold this button to enter the "Flush Time" setting mode. Pressing the nozzle forward increases the time by 1 second, and pressing the Nozzle backward decreases the time by 1 second. Enter setting mode. When you press the flush button again, the display will show "1", indicating the rinsing time. Pressing the flush button again will show "2", indicating the siphon flushing time. To set the time, press the flush button again. The display will show "3", where the values represent the flushing and refilling time. Finally, press the stop button to exit the settings.
Flushing	Press this button to start a flush.
Seat Temperature	Press this button to select the seat temperature setting; there are four temperature settings to choose from.
Water Temperature	Press this button to select the water temperature setting for cleaning; there are four temperature settings to choose from.
Closed	Press this button to lower the seat ring and seat cover.
Open the seat	When the seat is closed, press this button to open the cover, press it again to open the seat ring, and press it again to close the seat ring.
Hips wash	Sitting on the smart toilet, press this button to activate the bidet function. Pressing this button again will move the spray nozzle back and forth, improving the cleaning effect. Use the "Nozzle Forward" and "Nozzle Backward" buttons to select the position of the water jet for optimal cleaning results. The "Water Level" button allows you to adjust the water pressure for washing your hips.
Women's Wash	Sitting on the smart toilet, press this button to activate the Women's wash function. Pressing this button again will move the spray nozzle back and forth, enhancing the washing effect. Use the "Nozzle Forward" and "Nozzle Backward" buttons to select the position of the water jet for optimal cleaning results. The "Water Pressure" button allows you to adjust the water pressure for female washing.
drying	Sitting on the smart toilet, press this button to activate the warm air drying function. Press this button again to select the air temperature level; there are four temperature levels to choose from.
Stop/Power	Press this button to exit the current function (Hips wash, Women's wash, drying) or setting state.
Nozzle forward	When using the Hips wash or Women's wash, press this button to move the spray bar forward one position. There are a total of five spray bar positions.
Nozzle backward	When using the Hips wash or Women's wash, press this button to move the spray bar back one position. There are a total of five spray bar positions.

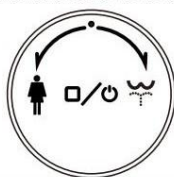
Instructions for use

- Left -side knob: Cleaning function description (Short turn: Returns to original position within two seconds after turning;
Long turn: Holds for more than three seconds after turning before returning to original position)

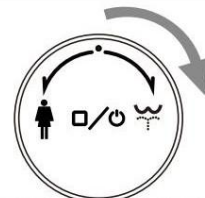
After sitting down, a short turn of the knob backward once activates the Women's wash mode, and another short turn activates the Women's wash with manual cleaning. A long turn backward activates the fully automatic Women's wash mode.



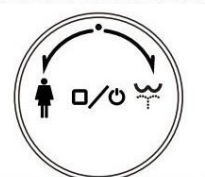
While seated, press the knob to activate the warm air drying function.



After sitting down, a short forward rotation of the knob once activates the hips wash; a second short rotation activates the moving hips wash. A long forward rotation activates the fully automatic hips wash mode.



When using the washing or drying function, pressing this knob will stop the function in use. Before sitting, pressing the knob will initiate a rinse. Pressing the knob for more than 3 seconds will turn the unit off.



Instructions for automatic flip-cover with human body sensor

Sensor function on and off:

Before sitting, the settings can be made via the buttons on the remote control; please refer to the "Remote Control User Manual" on page 10.

When the automatic flip-top function is activated, the icon on the display screen will light up;  When activated, the icon will turn off. Flip-top and close-top functions:

Sensor-activated flip and close functions:

- Once the sensor function is activated, the toilet seat will automatically open when it senses a person approaching. If the person leaves the sensor area after 120 seconds, the seat will automatically close.
- Open the seat ring using the remote control or by hand.
- *Open the seat and hold it for more than 10 seconds, when the person leaves the sensing area, the smart toilet will automatically flush and close the lid and seat.

Sensing distance setting:

Before sitting down, press the "Radar" button  on the remote control to set the flip-up sensing distance, then press the  "Nozzle Forward" and  "Nozzle Backward" buttons to select the setting. Setting description:

- F0: Regardless of whether the smart flip-up function is on or off, the face cover will not open when a person approaches, nor will it close when the person leaves.
- F1: When the smart flip function is activated, the cover will not open when someone approaches, and will automatically close when the person leaves.
- F2: When the smart flip function is activated, the cover will open when someone approaches and automatically close when the person leaves. The sensing distance is approximately 50cm.
- F3: When the smart flip function is activated, the cover will open when someone approaches and automatically close when the person leaves. The sensing distance is approximately 80cm.
- F4: When the smart flip function is activated, the cover will open when someone approaches and automatically close when the person leaves. The sensing distance is approximately 120cm.
- F5: When the smart flip function is activated, the cover will open when someone approaches and automatically close when the person leaves. The sensing distance is approximately 150cm.

Seat cover and seat ring reset settings:

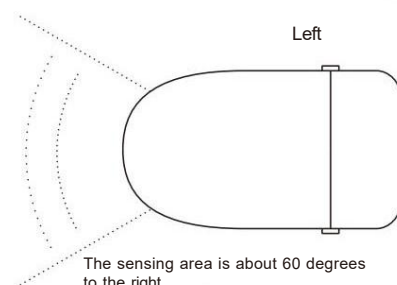
If the seat cover or seat ring malfunctions, please manually close the seat ring and seat cover. With no one not seated, press and hold the  "Angle" button on the remote control to enter learning mode. Operating steps:

- Press and hold the "Angle"  button on the remote control: the buzzer will sound 3 times in succession to enter the seat-cover angle learning function, and the display screen will show the virtual angles (0-99) of the seat ring and the cover respectively.
- The display screen will then show the set virtual angle, with the faceplate on the left and the seat ring on the right. After 5 seconds, it will switch to displaying the real-time virtual angle.
- Manually adjust the digital changes by moving the seat cover, and press  the remote. The "Nozzle Forward" button teaches the angle at which the seat cover opens.
- Manually adjust the digital changes by moving the seat ring, and press  the remote. The "Nozzle Backward" button teaches the angle at which the seat ring opens.
- Press the stop button on the remote control to exit.

Note: After closing the seat and cover, power on the device. The system will automatically learn the closing angle, and no further adjustment is required. (The larger the virtual angle value, the further back the position.) After adjusting the angle, the flip-top and flip-loop functions must meet the following requirements: they can be flipped up and closed smoothly, without noticeable shaking, and without colliding with each other.

Foot switch function:

- With the seat cover closed, touching the "foot switch" will open it.
- After the seat cover is fully open, touching the "foot switch" will then open the seat. Once both the seat cover and seat ring are open, touching the "foot switch" will close them and initiate a rinse (open the seat and hold for at least 10 seconds).



警告

Children must not play nearby to prevent injury

Instructions for use

● Function Description

Cleaning Functions:

(Start the machine only after you are seated)

- Select the  "Hips / Women's Wash" function to activate the fixed spray nozzle for cleaning. Pressing the button again will switch to the moving cleaning mode, where the water jet will move back and forth.
- Prolonged rotation of the knob to select the  "Hips/Women's wash" function will activate the fully automatic mode, which will first perform a moving cleaning operation, followed by drying.
- After activating the cleaning function, adjust the nozzle use  "Nozzle Forward" and  "Nozzle Backward" buttons on the remote control.
- After activating the cleaning function, the water volume and temperature can be adjusted using the remote control to achieve optimal comfort.

Drying Function:

(Start the machine only after you are seated)

- If the fully automatic mode is selected during washing (started via the knob or remote control buttons), the device will automatically enter the drying function after washing is complete.
- Select the drying function using the remote control or knob.
- There are 4 adjustable drying temperature settings: Normal temperature (no heating); 1st setting: 41°C; 2nd setting: 50°C; 3rd setting: 53°C.

Temperature adjustment function:

- The water temperature and seat temperature can be adjusted via remote control.
- There are 4 temperature settings: Normal temperature (no heating); 1st setting is 34°C; 2nd setting is 37°C; 3rd setting is 40°C.

Spray nozzle cleaning function:

- The system automatically cleans the nozzle before activating the cleaning function and after cleaning.
- When in standby mode and not seated, briefly rotate the knob to the feminine wash function, and the spray nozzle will extend, allowing for manual cleaning.

Energy saving and quiet:

When the seat temperature is set to level 1-3 and ECO "energy saving" function is enabled, the seat temperature will be maintained at around 25°C, and the button buzzer will not emit any alert sound.

Flushing function:

- Press the  "Flush" button to flush once.
- The toilet will automatically flush after a person leaves the toilet.
- Drying and flushing function on/off: It will automatically flush before drying, and will not flush again when a person leaves the toilet; when the drying and flushing function is turned off, the toilet will automatically flush after a person leaves the toilet.
(Setup method: Press and hold the "Smart Charge"  button on the remote control. When the icon on the display screen lights up, it means the function is enabled; when the icon turns off, it means the function is enabled.)
- Open the seat and hold for more than 10 seconds. When the body leaves the sensor area, the toilet will automatically flush.
(Setting method: Without sitting down, turn the knob to the "feminine wash" function  for an extended period until a "beep" sound is heard, then press the knob once. A long beep indicates on, a short beep indicates off.)
- For instructions on setting the flushing time, please refer to the "Remote Control User Manual" on page 10.

Ambient lighting function:

- Switching method: Before sitting down, briefly rotate the knob to the bidet function.

Foam Shield Function*:

- The foam function can be activated after sitting down, or it can be manually activated via the remote control. (For accessory installation details, please refer to page 13, "Foam Shield User Manual".)
- To activate the foam seat function: Press and hold the "Foam"  button on the remote control. A long beep indicates the function is activated; a short beep indicates the function is activated. This indicates that the function is disabled.

Wall-lubricating function:

- The wall-lubricating function will automatically activate after sit down.
- To turn the wall-lubricating function on/off:
Before sitting down, turn the knob to the "buttock wash"  position until you hear a "beep" sound, then press the stop button. A long beep indicates it is in the "on" state, and a short beep indicates it is in the "off" state.

*The foam shield function is only available for the G28-6200 model.

Instructions for use

● Function Description

Remote control pairing (pre-paired at the factory)

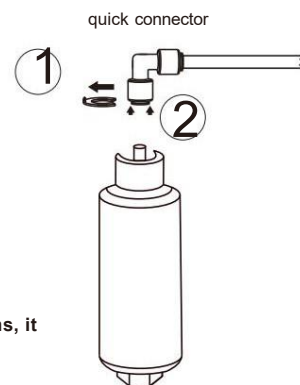
- Before sitting down, turn the knob to the  "Hips wash" function. When the display flashes, press any button on the remote control to complete the pairing.

***Power on/off method: Press and hold the knob for 3 seconds or more. A "beep" sound will be emitted each time.**

● Replace the filter

1. Close the inlet angle valve.
2. Remove the clips on the quick connector, as shown in Figure "1".
3. Press down the pressure ring on the quick connector and pull it out, as shown in Figure "2".
4. Unscrew the filter.
5. For installation instructions for the new filter, please refer to "Inlet Installation Method" on page 8.
6. After installation, open the inlet angle valve and confirm there are no leaks.

***If the water pressure is insufficient for the "hips wash" and "feminine intimate wash" functions, it is recommended to replace the filter.**



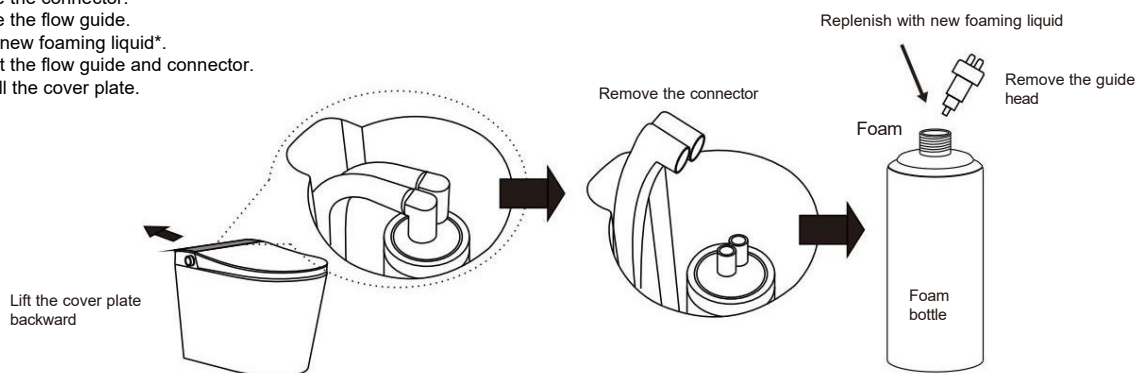
● Foam Shield User Manual *The foam shield function is only available for the G28-6200 model.

Product features:

- Covering the toilet's water seal surface with a layer of splash-proof foam effectively isolates the volatilization of excrement odors, while also providing excellent anti-stick, self-cleaning, and air-cleaning functions.
- Connect the foaming liquid bottle directly to the smart toilet's dedicated piping to activate the foam shield function.
- Use regular shower gel or hand soap (self-foaming type).

Installation and replenishment method:

1. Lift the cover plate backwards.
2. Remove the connector.
3. Remove the flow guide.
4. Pour in new foaming liquid*.
5. Connect the flow guide and connector.
6. Reinstall the cover plate.



***Do not shake after pouring to prevent foaming.**

Bluetooth function

*Bluetooth functionality is available only for the G28-6200 model.

1. Download and install 'DM Toilet Control' on your mobile phone.

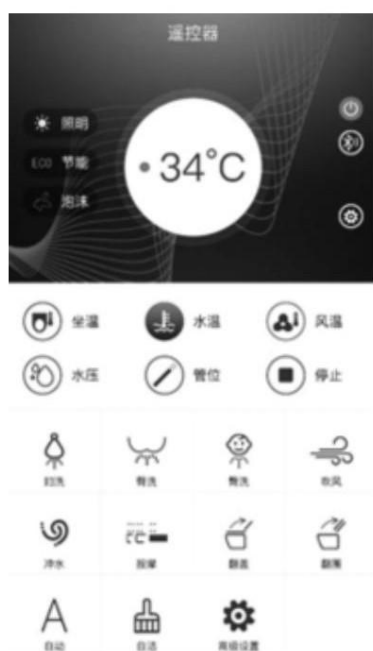


2. In system settings, find APP permissions, then find DM Toilet Control, and you must allow the use of Bluetooth.

3. Open the mobile app. Click



locate the Knob device and select it.



Voice function

*Voice function is only available for model G28-6200.

Smart Toilet Voice Operation List

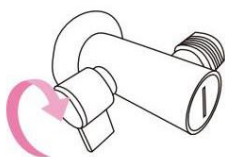
	Actions required	Voice command instructions	System Response
1	Wake up the voice operation function	Hey ! Toilet	yes
2	The system responded by increasing/decreasing the volume	volume up / down volume	volume up / down volume
3	System response sound on / off	volume on / off	volume on / off
4	Toilet seat opening / closing	cover open (up) / close (down)	cover open / close
5	Toilet seat lift up / lower down	seat open (up) / close (down)	seat open / close
6	Toilet seat temperature rises / falls	seat temperature up (hot) / seat temperature down (cold)	seat hot / cold
7	Toilet night light function on / off	light on / off	light on / off
8	Toilet flushing function	flush water, clean toilet, flush toilet	toilet clean
Cleaning Function:			
9	Hips rinse mode	back clean / bottom clean	back clean
10	Women's rinse mode	front clean / lady clean	front clean
11	Water temperature rises/falls	temperature up (hot) / water temperature down (cold)	water hot / cold
12	The nozzle moves forward / backward	spray up (front) / down (back)	spray up / down
13	Nozzle movement cleaning start / stop	spray move / stop	spray move / stop
14	Increase / decrease water volume	water more / less	water more / less
15	Stop cleaning	water stop / flush stop / clean stop	clean stop
16	Automatic cleaning	auto clean	auto clean
17	Cleaning nozzles	spray clean	spray clean
18	Foam spray during rinsing - On / Off	bubble on/off	bubble on / off
Drying Function:			
19	Drying function on / off, drying	dryer on / off	dryer on / off
20	Temperature increase / decrease	dryer temperature up (hot) / dryer temperature down (cold)	dryer hot / cold

Filter cleaning

- If you find the water pressure insufficient when using the "Hips/Women's wash" function, please remove the filter screen for cleaning.

1 Please close the inlet valve to stop the water supply.

Turn the handle of the inlet angle valve to the right to close the inlet valve.

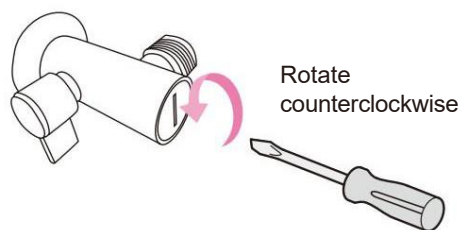


Do not disassemble the filter screen before closing the inlet valve.

禁止

2 Remove the filter screen

Rotate to the left to remove the filter.



Rotate counterclockwise

3 Cleaning

Clean with a toothbrush, a cloth, and water.

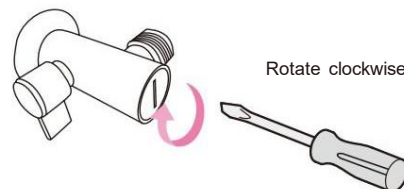
hint:

- Do not use any cleaning agents.
- Do not use excessive force when cleaning, otherwise the filter screen may be deformed.



4 Reinstall the filter

Insert the filter screen into the inlet valve and rotate it to the right to install it.



Rotate clockwise



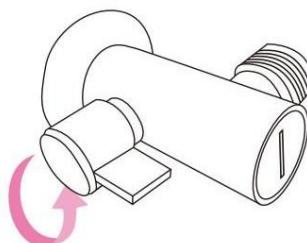
Notice

The filter screen must be tightened properly to prevent leaks.

5 Reopen the inlet valve

Turn the water valve handle to the left to open the inlet angle valve.

*Please double-check for leaks during water supply.



Routine maintenance

Please observe the following:

To prevent product damage and scratches, please clean it using the following method.

Please wipe with a soft, damp cloth.

Clean with a cloth dampened with a general neutral detergent. After wiping, wipe with a damp cloth.

Since this is an electrical appliance, be sure to wipe it dry with a clean cloth after cleaning to prevent water from getting in.



警告 Warning



Unplug

Before maintenance, please make sure the power plug is unplugged.

(Risk of electric shock)



prohibit

Do not get cleaning agents or water on the product or power plug.



注意 Notice



prohibit

Do not use volatile agents, thinners, scouring powders, strong acids, strong alkalis, or other chemicals for cleaning.



Do not use steel wool, nylon brushes or other sharp objects for cleaning.

To avoid damaging the plastic and antibacterial ceramics.

It is recommended to use a neutral detergent.



prohibit

Do not bend or squeeze the connecting pipe.



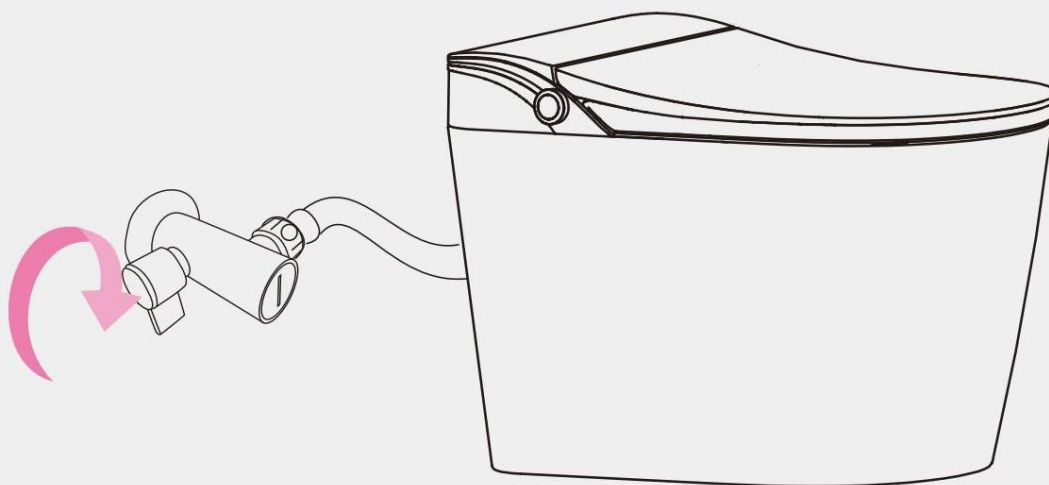
(May cause leaks)

Routine maintenance

When not in use for a long time

- Please drain all remaining water, unplug the power cord, and close the inlet valve.

Methods and steps for draining the remaining water



1. Close the inlet angle valve.

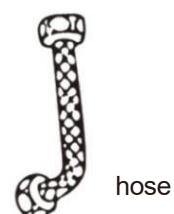
2. Press the flush button. Turn off the power after flushing is complete.

- After draining the water, refill it. Please refer to the "Initial Installation and Usage Instructions" on page 9.

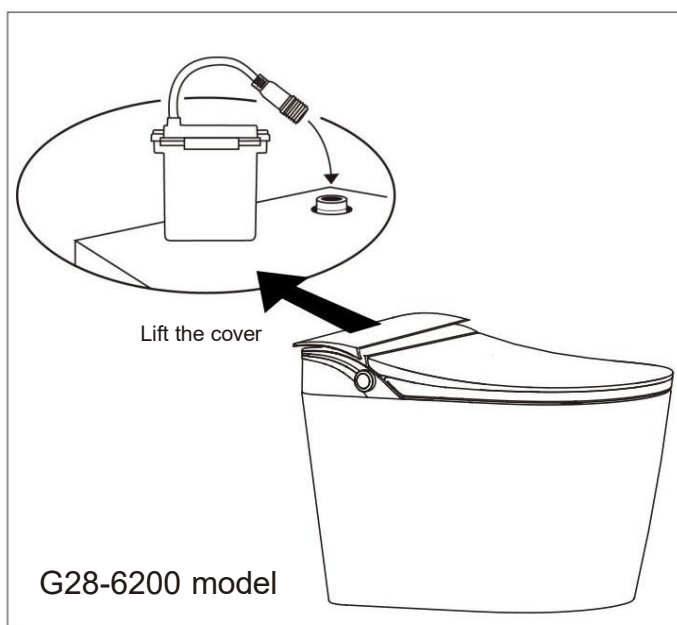
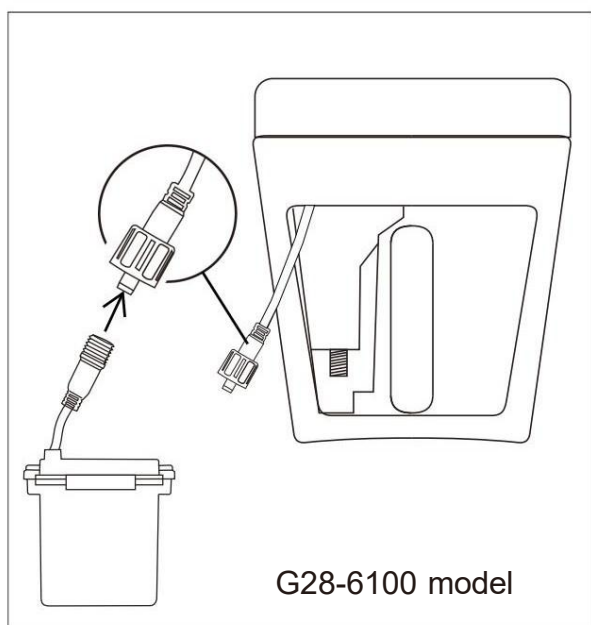
Routine maintenance

1. Replace product parts

- ※ As the inlet pipe (hose) and tee are easily damaged parts, please qualified professionals conduct regular inspections, replacements, or repairs.



2. In case of power outage



Methods and steps for switching to a backup battery*

1. Lift the cover backward to reveal the plug located below the top cover.**
2. Insert the battery compartment into the plug.

***When using the backup battery, only pressing the "knob" will activate the flushing function; other functions will be temporarily unavailable.**

**** This procedure only applies to the G28-6200 model.**

Fault diagnosis

The following are common human-caused malfunctions of smart toilets, their causes, and troubleshooting methods:

Phenomenon	Reason	Deal with
No power	Is the power on ?	Turn on the power
	Is the power plug properly plugged in?	Re-plug the power cord
	Is there a power outage?	Check again after power is restored
The spray bar not spraying	The inlet hose is bent and blocked	Eliminate hose bends
	Is there no water pressure in the tap	Check the tap water pressure
The cleaning water pressure not strong enough.	Cleaning nozzle blockage	Self-cleaning nozzles
	Low tap water pressure	Check the tap water pressure
	Inlet filter screen (filter element) clogged	Clean the filter (replace the filter element).
The water temperature is not hot	Water temperature set to room temperature	Remotely reset the water temperature
Seat ring not warm	Seat ring set to normal temperature	Remote reset seat temperature
The wind temperature is not hot	Set the air temperature to normal	Remotely reset heater temperature
Weak flushing	There is no water pressure in the tap	Check the tap water pressure
	Clogged water inlet filter	Cleaning the filter
	The inlet hose is bent and blocked	Eliminate hose bends
The remote control is not working.	Low battery	Replacement battery

If the above methods do not improve the situation, please stop the power supply and close the water inlet valve for 10 minutes before restarting and resetting it.

Self-disassembly of products is the root cause of malfunctions and accidents; therefore, self-disassembly is absolutely prohibited!

Technical parameters

Item			Content
Specification			220-240V, 50Hz, 1200W
Power cord			1.3 meters long
Washing Device	Water spray volume	Butt wash	Maximum flow rate: 0.60 L/min
		Feminine Wash	Maximum flow rate: 0.65 L/min
	Water spray temperature		Temperature adjustment range is from room temperature to approximately 40°C
	Electric heating capacity		1600W
	Warm water capacity		Instant heating
	Cleaning method		Features include a retractable washing function
	Safety devices		It has a function to prevent overheating
Warm air Device	Warm air temperature		Room temperature to approximately 55°C
	Electric heating capacity		300W±10W
	Safety devices		Thermal fuse
Seat Ring Device	Seat ring temperature		Temperature adjustment range: room temperature to approximately 40°C
	Electric heating capacity		45W±3W
	Safety devices		It has a function to prevent overheating.
Water supply pressure			0.14Mpa ~ 0.55Mpa
Water supply temperature			10~30°C
Ambient operating temperature range			10~40°C
Remote control batteries			2 DC1.5V AAA batteries

Quality Assurance Certificate

Warranty terms:

1. Our company provides a one-year warranty against malfunctions caused under normal use and maintenance. If a malfunction occurs after proper use according to the instruction manual from the date of purchase, the user can claim free repair with a valid invoice. This warranty is only valid for the original owner and not transferred to another party.
2. When a faulty product requires repair service, the user should send the product's status and condition to our authorized dealer to inquire about the handling method. Depending on the specific circumstances, within the scope of this warranty, the company will dispatch a technician to repair the product, or the customer may choose to have the faulty product sent to our company for repair at their own expense.
3. This warranty serves as a standard quality guarantee for our products. Free repair or replacement services provided within the scope of this warranty are limited to normal use conditions. However, we are not responsible for malfunctions or damages caused by misuse, negligence, accidents, or disasters. Similarly, costs associated with handling, installation, or entrusting others to handle the matter are not covered under this warranty.
4. The following situations are not covered by the free warranty and will be subject to chargeable repairs: a. Malfunctions and damages caused by improper use according to the instruction manual. b. Malfunctions or damages caused by careless handling, arbitrary alteration, or repairs that do not meet requirements. c. Malfunctions and damages caused by natural disasters, public hazards such as fire, earthquake, flood, and lightning, or abnormal power supply. d. Malfunctions and damages caused by installation in vehicles, ships, or other similar locations. e. Malfunctions and damages caused by use outside of ordinary households (e.g., in public places). f. Malfunctions or damages caused by sediment or contaminants in the water supply system. g. Incomplete or altered purchase invoices.
5. If the warranty period has expired, repair costs (including material and labor costs) will be charged.

*Please read this instruction manual carefully before operating this product. The illustrations in this manual may differ from the actual product; please refer to the actual product. In case of any dispute, the company reserves the right of final decision.



Kimsion Plastic & Metal Manufacturing Ltd.

website: www.kimsion.com